



Patient Rights and Responsibilities

Thank you for choosing Stockdale Radiology as your imaging provider. We are committed to delivering high-quality diagnostic care in accordance with the standards set by the American College of Radiology (ACR), California law, and relevant federal regulations. We believe every patient—regardless of background—deserves care that is respectful, private, and legally protected.

PATIENT RIGHTS

As A Patient at Stockdale Radiology, You Have the Right To:

- **Respect & Dignity:** Be treated with compassion, courtesy, and respect in a safe and supportive environment.
- **Privacy & Confidentiality:** Have your medical information protected under California's Confidentiality of Medical Information Act (CMIA) and HIPAA. Records will not be released without your written authorization, unless legally required.
- **Informed Care:** Receive complete, understandable information regarding your diagnosis, test results, and treatment options, including the risks and alternatives, unless medically inadvisable.
- **Physician Communication:** Know the identity and credentials of the radiologist interpreting your study and communicate with them as needed.
- **Cost Transparency:** Be informed of procedure costs upon request, prior to services being rendered.
- **Consent & Refusal:** Refuse tests or treatments to the extent permitted by law and be informed of the medical consequences of such decisions.
- **Advance Directives:** Provide and have honored your legally recognized Advance Health Care Directive (as permitted under California's Health Care Decisions Law).
- **Grievances:** Voice concerns or complaints without fear of reprisal or compromised care.
- **Cultural & Religious Freedom:** Practice your cultural, spiritual, or religious beliefs as long as they do not interfere with your care or others' rights.



PATIENT RESPONSIBILITIES

As A Patient, You Are Expected To:

- **Provide Accurate Information:** Give complete and truthful information about your medical history, medications, supplements, and allergies.
- **Understand Your Care:** Ask questions if you don't understand something. Be actively engaged and follow preparation or post-procedure instructions.
- **Arrange Transportation:** If sedation or contrast is used, ensure a responsible adult is available to transport and assist you post-procedure.
- **Disclose Legal Directives:** Inform us of any advance directive, medical power of attorney, or legal documents affecting your care.
- **Insurance Verification:** Confirm whether Stockdale Radiology is in-network with your insurance provider and understand your financial responsibilities (copays, deductibles, etc.).
- **Authorization & Precertification:** Obtain any required insurance approvals before services are rendered.
- **Respect Others:** Treat staff and other patients respectfully and refrain from behavior that disrupts care delivery.

Legal & Ethical Compliance Notes:

- **HIPAA & CMIA:** All data handling complies with 45 CFR Part 160 & 164 and California Civil Code §§ 56-56.37.
- **No Discrimination:** Our policies uphold California's Unruh Civil Rights Act (Civil Code § 51) and federal civil rights laws.
- **Scope of Radiology:** All radiologists are board-certified and practice within the scope defined by California's Medical Practice Act.
- **Financial Disclosure:** Transparency is in accordance with California Health & Safety Code § 1339.51, requiring providers to disclose prices upon patient request.